

2021 Annual SHOT Report – Supplementary information

Chapter 12a: Near Miss – Wrong Blood in Tube (WBIT)

Additional table not included in the main 2021 Annual SHOT Report.

Human factors

Review of the human factors questions related to WBIT reports shows that 60.6% identified individual staff factors as the most common factor but there was some evidence of poor team function, and a mismatch between workload and staff provision.

Table 12a.3: Human factors questions

Human factors question	Some	A lot	Fully	Total (% of 734)
To what extent did individual staff factors make this incident more likely?	165 (37.1%)	186 (42.8%)	94 (21.1%)	445 (60.6%)
To what extent is the cause of this incident due to any failures in team function?	138 (45.6%)	74 (31.5%)	23 (9.8%)	235 (32.0%)
To what extent was there a mismatch between workload and staff provision around the time of the incident?	111 (44.0%)	120 (47.6%)	21 (8.3%)	252 (34.3%)
To what extent did task features make the incident more likely?	144 (53.3%)	86 (34.8%)	17 (6.9%)	247 (33.7%)