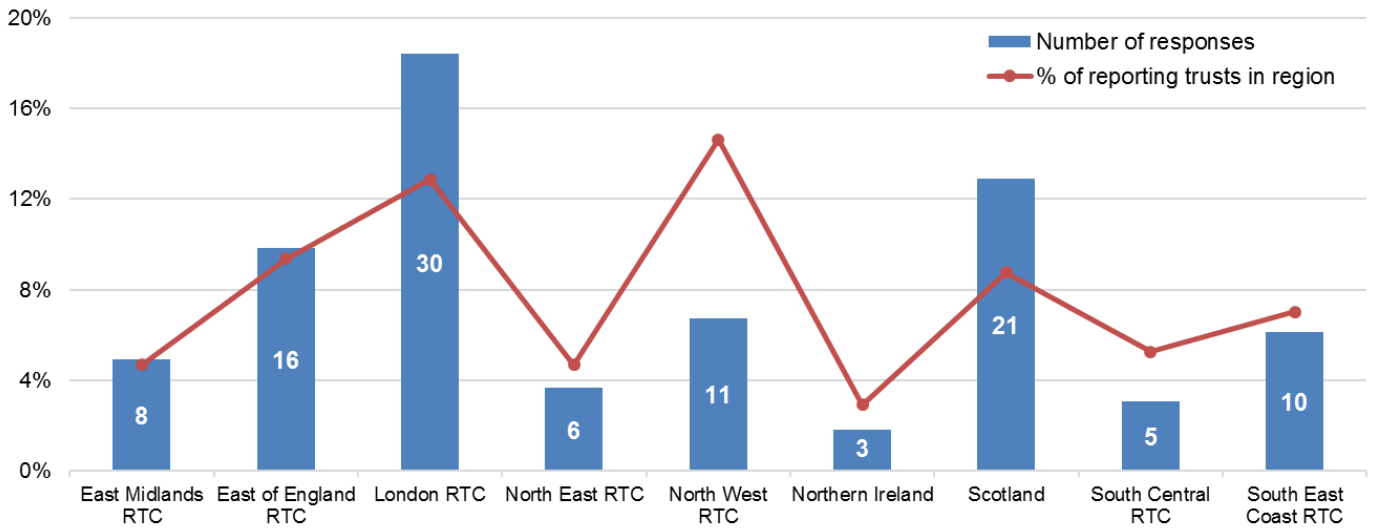


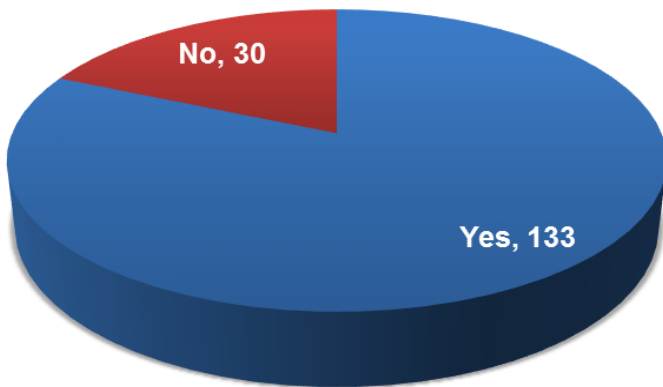
SHOT Participation Data Survey 2019

The purpose of this survey was to assess the awareness and usefulness of the annual participation benchmarking data produced by SHOT. The survey was sent to all registered reporters in October 2019, and responses were received from 163 individuals, across all geographical areas of the UK

Responses by RTC or Country



Does your organisation review the SHOT Participation Benchmarking data?



More than 80% of respondents stated that they reviewed the participation benchmarking data

Those that answered 'No' were asked 'Why not?'

A selection of comments were:

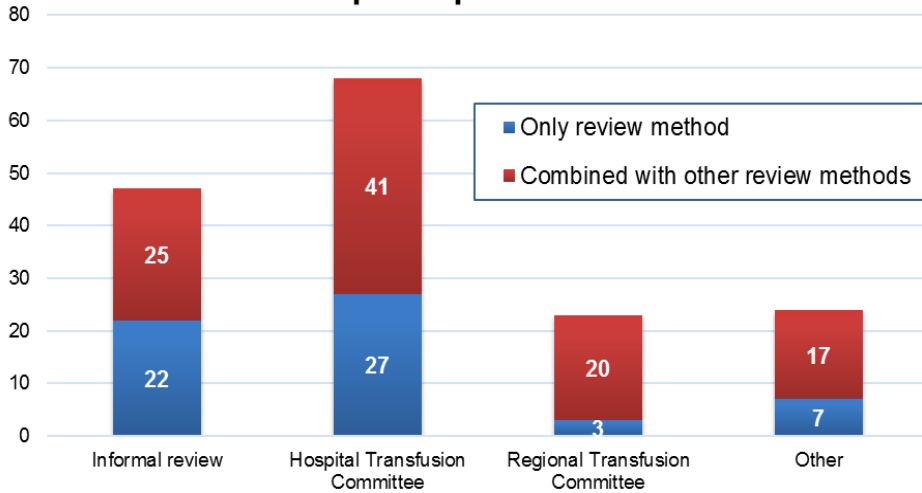
"Not enough time"

"Not considering doing it, causes more questions than answers"

"The transfusion team was not aware that it was available"



How was the participation data reviewed?



These questions were answered by 104/163 respondents

59/104 (56.7%) used only 1 method of review, but encouragingly the remainder used more than 1 form of review

Only 23/104 (22.1%) selected regional review, however, these responses came from 9/14 regions. It is possible that some respondents were not aware of the regional review of data

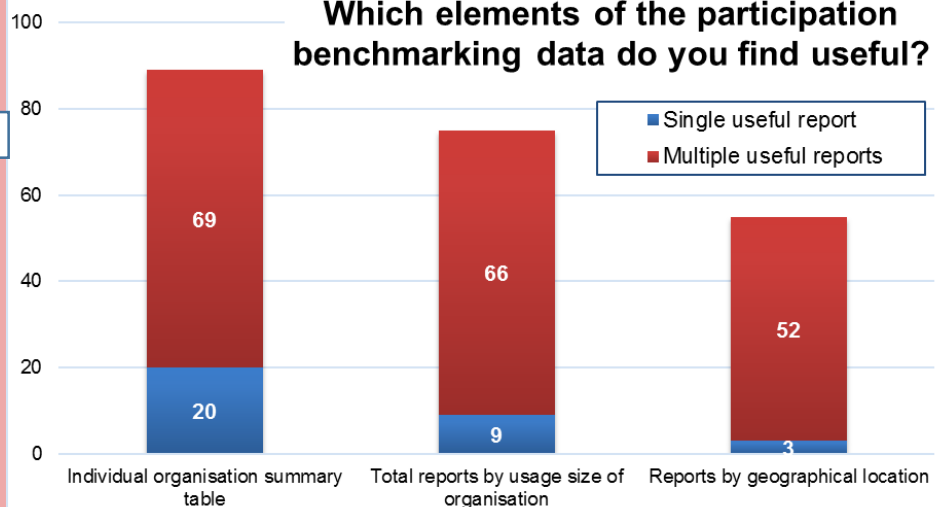
There are three different types of report available within the data. Individual Trust/Health Board, by component usage size and by geographical location

The individual report was deemed to be most useful, with 89/104 (85.6%) of respondents choosing this option

43/104 (41.3%) found all three types of report useful



Which elements of the participation benchmarking data do you find useful?

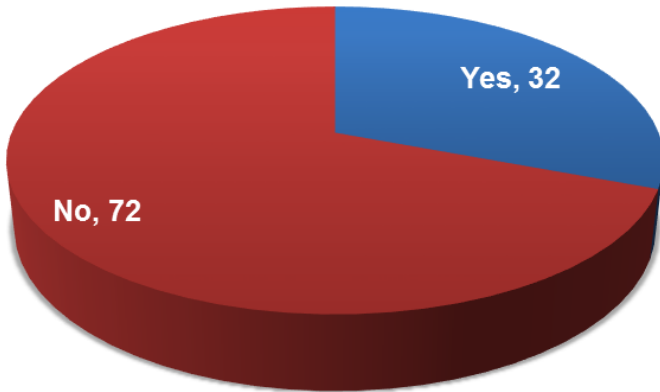


“Interested in seeing the excluded reports. If we have a lot of excluded reports it indicates we are over reporting and need to review what is required to be reported”

“Nice to be able to review how we are doing as an individual site and how we compare both to the other hospitals in the region and against similar size users”

“Useful for comparison”

Has any action been taken as a result of a review of the data?



Although most respondents, 72/104 (69.2%), did not take any action as a result of the data, there were some that did, and gave useful comments

“Helps us with trending and in setting our yearly incident targets. Feed back to patient safety group and harm free care group.”



As part of the survey, respondents were asked if there was any other data they would like to see included as part of the benchmarking exercise

Of the suggestions given, a breakdown of wrong blood in tube (WBIT) data was the most practical, and this will be implemented for the 2019 data analysis

“Huge variation in what some places report”

“Useful scheme, that requires greater use”

General comments:

“Supports our governance process well”

“Good to be able to compare between orgs of similar size and blood usage, as well as regional”

“Always interesting!!”

Conclusion

A good safety culture relies on a good reporting culture - information submitted helps identify risks and opportunities to continuously improve patient care.

SHOT would like to thank all reporters for submitting incident reports and promoting transfusion safety. SHOT participation data provides a useful benchmarking tool which is an integral part of continuous improvement in healthcare. Measuring, comparing to similar users, and identifying opportunities for improvements will all help improve patient safety

